**Wirral Older People’s Parliament**

**Health and Social Care Meeting**

**Friday 8th March 2019**

**Bentinck Street**

**10.30-12.30**

**Apologies:** Ray Johnston, Jim Cadwallader, Kath Ford, Pauline Sutton, Beryl Mitchell

**Present:**

Winnie Cooke

Jack Cuffe

Garrick Prayogg

Val Barton

Peter Wright (guest speaker)

Sandra Wall (Chair)

Terry Wall

Bernd Heerwagen

Carl Leckey

Rose Leckey

Trish Iddon

Terry Sullivan

Brian Knight

Julie Kay (admin)

Lucy Taylor- Homeinstead

Bev Favage- Homeinstead

Jonathan Hayley- Promedica

Previous minutes of 8th Feb agreed

**Matters arising:** JK informed members that Ray Johnston is currently unwell and taking a step back. JK in regular contact.

CL- informed members that Riverside Park in Bromborough has no accessible toilets on site. CL has sent a report to the management concerning this.

TS- told members that Frank Field was very interested in older people’s parliament. Frank attended the final day of the pop up shop to talk to people dropping in. He took a lot of notes on our experiences of the new Mucsulo skeletal services.

WC- would like us to keep on top of the referrals and services as there appears to be a few a problems and miscommunications.

Guest speaker Peter Wright, a retired domiciliary care worker. He gave an overview on his job and conditions and issues. All agencies were zero hours contracts which suited him but not others. Medication dispensing was a problem. He is concerned about people being cared for at home not having basic equipment like a working washing machine for all the extra washing. Safety issues as a lot of elderly had old fashioned cookers.

LT- agreed that they come across this in Homeinstead. A lot of clients didn’t want to spend money on these items.

Chair- are there time pressures as reported in the media?

Peter- yes I always fed this back if there wasn’t enough time so didn’t feel the pressure.

LT- commented that a lot of domiciliary work is companionship.

Peter- family conflicts often impacts quite severely on care.

TS- were you able to make time to chat?

Peter- yes I felt that was very important.

TS- mother in law is 95 and his wife insisted on continuity of care even though the agencies didn’t want to give it. As this encourages dependency and relationships forming.

Peter was surprised that some clients were very resentful of carers going in.

Ts suggested Peter might write a brochure on his experiences for relative and clients on things like getting a new washing machine.

Cl asked what Peter would expect if being cared for?

Peter- dignity and respect not going in and out without a conversation.

TS- what about training and supervision?

Peter- yes CQC standards are met and there is training and updates.

Chair- is there extra training for unusual medical conditions?

LT- we are non medical at Homeinstead so district nurses would do that.

Peter- each client has a care plan but it is not updated as often as it should be.

JH- commented on their carers being Polish as Promedica is a Polish company. All speak good English.

RL- what about deafness? Harder to understand accents as you get older. JH- not really a problem.

Chair asked for suggestion s for OPP to campaign or get involved in improving domicialry care.

Chair- Jamie Anderson is attending 12th April meeting to discuss the new place based care changes in Wirral.

**AOB**

CL has experienced some difficulty on holiday in Warners as rooms inappropriate for disabilities.

Next meeting

**Friday Friday 12th April 10.30-12.30 Bentinck Street , Birkenhead.**