**Wirral Older People’s Parliament**

**Health and Social Care Committee**

**Friday 13th September 2019**

**10.30-12.30**

**Bentinck Street**

**Apologies:** Ray Johnston, Terry Sullivan, Jack Cuffe, Garrick Prayogg

**Present:**

Sandra Wall (chair)

Rose Leckey

Carl Leckey

Brian Knight

Winnie Cooke

Jim Cadwallader

Julie Kay (admin)

Amanda Parry-Mateo ( WBC)

John Turner

Audrey Gibson

Sandy Cameron

Previous minutes: agreed

Amended Brian Knight attended this meeting

Matters arising:

JK updated on disability campaign. Floral Pavilion received a certificate form Captain Hook.

Members discussed disability issues and NHS

CL- VCH disabled toilet doors are the wrong way around. Written to complain but no response as yet.

Guest speaker Amanda Parry-Mateo from Wirral Borough Council from commissioned care services.

Members have concerns about poor quality in the service. This doesn’t include safeguarding as this is dealt with separately. WBC have an increase in the number of good homes 2017/18/19

Local Authority doesn’t own any care homes, day centres or services they are all private. CQC inspect all services. Good homes are inspected 2 yearly, improve yearly and inadequate every few weeks. There 7 new homes in Wirral and there what is called Boutique care- top end homes like hotels.

Chair- are private funders subsidising LA (local authority) places? Amanda- the council rate is set locally depending on table of expenses and an amount is decided upon with profits not included. LA beds have to be available but might not be outstanding but could be.

BH- does the council have any say on care home fees?

Amanda- no none at all

BH- gave a personal example of a self funder relative. All customers are given a contract to sign to agree to costs and conditions and LA make sure that people can afford it.

JT- is there a threshold of the amount of LA beds in each home?

Amanda- yes the LA has to make a decision.

SC-is there a breakdown of costs for nursing homes?

Amanda- council have one for their beds but homes don’t give one for private beds despite council requesting it.

BH- how many beds are there on wirral?

Amanda-3000. Smaller homes are better especially for dementia patients.

WC- 3 required improvement in a row from CQC then they are suspended and staff are parachuted in for a new check then removed when inspection is good.

Amanda- CQC and WBC checks are safer recruitment, responsive and person centred, effective, caring ( all bar 3 on Wirral are good), well lead by management. Always unannounced visits.

JT- 2 yrs for a good inspection is quite a long time, do you see relatives and residents regularly?

Amanda- if it’s serious social workers go in straight away. Not as serious council ask managers for their response.

CL- mentioned about the voting issue? Amanda said she will check this.

Chair- what about food and nutrition? Amanda- part of the checks.

JK- asked to check about cultural issues and needs?

Amanda- homes are responsive and have cultural weeks.

SC- what about staff ration?

Amanda- No magic number. It depends on the type of residents. The question is have you got enough staff for the needs?

Chair- do WBC monitor domiciliary care as well?

Amanda- council has 5 or 6 companies they work with and do support managers to put things right.

BH- can you influence time given for visits?

Amanda- if we find out especially if we are paying for 45 minutes and only 10 minutes being given

Jim Cad- will there be not for profit or CIC homes in the future? Amanda – no idea at the moment

Amanda- there are new sheltered accommodation being built in Wirral.

Chair- how can OPP spread the info about care homes?

Amanda- Carol Jones liaises with Live Well site.

Next meeting Friday 11th October. Bentinck street . 1030-12.30