**Wirral Older People’s Parliament**

**10-12 Bentinck Street**

**Birkenhead**

**CH41 4DY**

**Zoom minutes**

**Friday 12th June 2-4pm**

**Apologies:** Bernd Heerwagen

**Present**:

Brian Knight

Winnie Cooke

Graham Mountfield

Pat Mountfield

Terry Sullivan

Sylvia Cheatham (CCG patient participation)

Julie Kay (admin and chair)

**Previous minutes agreed**

**Matters arising**

TS- asked if any updates on the bowling for health programme

Chair- none during lockdown but bowling greens will open later in the year.

**Meeting discussion**

Chair- Healthwatch Wirral are looking for feedback on any issues or situations affecting residents during this unusual time. Can we have any information on issues form members present.

WC- Xray cancelled in March but was carried out last week. Podiatry not so good as still waiting for any communication.

BK- had very good experience at haematology and blood tests all wore appropriate PPE and observed rules. B12 injections were changed to tablets to reduce contact. Private dentist PPE and very confident all precautions in place.

TS- INR all efficient and wore full PPE. Mother in Law has homecare and this has continued with mainly the same carer with PPE. Bank staff no PPE. Also discovered that earwax removal no longer routine and taken off treatment for in law.

SC- earwax removal should still be being carried out.

GM- issues with patient access. Not able to order prescriptions or link to GP. Can make an appointment but nothing else. Chair also having problems with patient access.

SC- data coming through that many patients are preferring digital access. Going forward this could be more efficient. Many GP’s didn’t have a laptop pre covid so it has benefitted them. SC- two grandsons had to attend Arrowe Park. Both positive experiences.

Chair- Marine Lake Medical practice have not gone down the route of PPG digital meetings which would benefit people who can’t attend otherwise.

Discussed social prescribers’ role in practices. Chair met with GP in Wallasey pre covid to discuss their use of social prescribers.

WC- would like to hear from social prescribers. Chair to invite Anna Barnish to speak to meeting in July.

TS- values of the person more important than qualifications.

WC- disagrees and would want medical qualifications.

Chair- concerned that supervision must be included.

WC and TS- patient centred care vital and the standard on the floor comes from the top and leadership.

TS- supervision is interesting who will be doing the supervision?

BK has a summary of social prescribing sent out by West Wirral BK to send to JK for circulating.

**AOB**

Chair gets stats from Local Authority on support been circulating in emails.

GM- concerned that people not used to claiming benefits or accessing support are missing out as they don’t understand the systems.

**Next Meeting: Friday 10th July 2-4pm zoom and email.**